

EXHIBIT 6

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IN THE UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA, SAN JOSE DIVISION

CHASOM BROWN, WILLIAM BYATT,)
JEREMY DAVIS, CHRISTOPHER CASTILLO,))
and MONIQUE TRUJILLO, individually)
and on behalf of all others)
similarly situated,)
Plaintiffs,)
) Case No.:
vs.) 5:20-cv-03664-LHK-SVK
)
GOOGLE, LLC,)
Defendant.)
_____)

CONFIDENTIAL
VIDEO-RECORDED REMOTE DEPOSITION OF STEVE GANEM
Huntington Beach, California
Wednesday, March 23, 2022; 12:37 p.m.

REPORTED BY:
Victoria A. Guerrero, CSR, RPR, RMR, CRR
Job No. 5130916
Pages 1 - 113

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1 IN THE UNITED STATES DISTRICT COURT

2 NORTHERN DISTRICT OF CALIFORNIA, SAN JOSE DIVISION

3
4 CHASOM BROWN, WILLIAM BYATT,)

JEREMY DAVIS, CHRISTOPHER CASTILLO,))

5 and MONIQUE TRUJILLO, individually)

and on behalf of all others)

6 similarly situated,)

Plaintiffs,)

7) Case No.:

vs.) 5:20-cv-03664-LHK-SVK

8)
GOOGLE, LLC,)

9 Defendant.)

10 _____)

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16 BE IT REMEMBERED that, pursuant to Federal
17 Rules of Civil Procedure, the deposition of STEVE
18 GANEM was taken before Victoria A. Guerrero,
19 California Certified Shorthand Reporter, Registered
20 Merit Reporter, and Certified Realtime Reporter, on
21 Wednesday, March 23, 2022, commencing at the hour of
22 12:37 p.m., the witness responding to questions by
23 videoconference from Huntington Beach, California;
24 the questions being propounded and proceedings
25 reported remotely via videoconference.

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1 R E M O T E A P P E A R A N C E S :

2
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ALSO PRESENT:

Matthew Gubiotti, Google in-house counsel
Sean Grant, Videographer

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INDEX TO EXAMINATION

WITNESS: STEVE GANEM

EXAMINATION:	PAGE	LINE
By Ms. Nyborg-Burch	7	14

* * *

CONFIDENTIAL

INDEX TO EXHIBITS

STEVE GANEM

Brown, et al. vs. Google

Wednesday, March 23, 2022

Victoria A. Guerrero, CSR, RPR, RMR, CRR

MARKED	DESCRIPTION	PAGE	LINE
Exhibit 1	Life of a Visit; GOOG-BRWN-00026812 through 26830	28	9
Exhibit 2	Google Analytics: Starting Conversation; GOOG-CABR-00381312 through 00381576	41	15
Exhibit 3	Declaration of Steve Ganem Regarding Google Analytics in Opposition to Plaintiffs' Motion for Class Certification (No Bates)	60	1
Exhibit 4	Slide deck produced by S. Pothana; GOOG-BRWN-00550613 through 00550644	71	10
Exhibit 5	6/25/21 email to S. Pothana from S. Ganem; GOOG-BRWN-00597920 through 00597922	91	9

* * *

CONFIDENTIAL

1 Wednesday, March 23, 2022; 12:37 p.m.

2 Huntington Beach, California

3 ooOoo

4 THE VIDEOGRAPHER: Good afternoon. We're 12:37:19

5 on the record. The time is 12:37 p.m. and the date 12:37:24

6 is March 23rd, 2022. This is the videotaped 12:37:28

7 deposition of Steve Ganem. This deposition is being 12:37:34

8 taken on behalf of counsel for plaintiff in the 12:37:37

9 matter of Brown, Chasom vs. Google LLC. This case 12:37:40

10 is filed in the United States District Court, 12:37:45

11 Northern District of California, Case 12:37:46

12 No. 5:20-cv-03664-LHK-SVK, and is being held 12:37:49

13 remotely by Veritext. 12:38:00

14 My name is Sean Grant from the firm 12:38:01

15 Veritext, I'm the videographer. And the court 12:38:03

16 reporter is Victoria Guerrero, also from Veritext. 12:38:05

17 Please note that audio and video recording 12:38:09

18 will take place unless all parties have agreed to go 12:38:11

19 off the record. 12:38:15

20 At this time, will counsel please identify 12:38:16

21 themselves and state whom they represent beginning 12:38:19

22 with Ms. Nyborg-Burch? 12:38:22

23 MS. NYBORG-BURCH: Erica Nyborg-Burch from 12:38:27

24 Boies Schiller Flexner for plaintiff. And with me 12:38:34

25 on behalf of plaintiffs also from Boies Schiller 12:38:34

Page 6

CONFIDENTIAL

1 Flexner are Beko Reblitz-Richardson and Mark Mao. 12:38:34

2 MS. OLSON: Aly Olson from Quinn Emanuel, 12:38:37

3 counsel for Google. With me is Stephen Broome, also 12:38:39

4 from Quinn Emanuel; and Matthew Gubiotti, in-house 12:38:44

5 counsel at Google. 12:38:47

6 THE VIDEOGRAPHER: Thank you. Will the 12:38:50

7 certified court reporter please swear in the 12:38:50

8 witness? 12:38:52

9 ooOoo 12:38:52

10 Whereupon, STEVE GANEM, having first been 12:38:52

11 sworn by the California Certified Shorthand 12:38:52

12 Reporter, testified under oath as follows: 12:38:52

13 12:38:52

14 EXAMINATION 12:38:52

15 12:38:52

16 BY MS. NYBORG-BURCH: 12:39:08

17 Q Good afternoon. Please state your full 12:39:09

18 name. 12:39:11

19 A Steve Ganem. 12:39:16

20 Q And you've been deposed before, correct? 12:39:17

21 A Yes. 12:39:18

22 Q And do you understand that you're under 12:39:19

23 oath today? 12:39:21

24 A I do. 12:39:27

25 Q And is there any reason you cannot testify 12:39:28

Page 7

CONFIDENTIAL

1 (Exhibit 3, Declaration of Steve Ganem 14:29:50
2 Regarding Google Analytics in Opposition to 14:29:51
3 Plaintiffs' Motion for Class Certification 14:29:51
4 (No Bates), was marked.) 14:29:51
5 BY MS. NYBORG-BURCH: 14:29:52
6 Q I should be introducing Exhibit 3. Can you 14:30:01
7 let me know when you have that in front of you? 14:30:04
8 A I'll let you know. Are we done with 14:30:06
9 Exhibit 2? 14:30:09
10 Q Yes, thank you. 14:30:10
11 A I'll let you know when I see Exhibit 3 show 14:30:23
12 in the drive folder. 14:30:26
13 Q Thank you so much. 14:30:27
14 A I just saw it appear. 14:30:30
15 Q And as you will see, Exhibit 3 is a copy of 14:30:32
16 your declaration from the Calhoun matter. 14:30:37
17 Do you recognize Exhibit 3? 14:30:42
18 A Yes, I recognize it. 14:30:53
19 Q Okay. And I'm going to ask you if you 14:30:55
20 could please turn to paragraph 24(a)? 14:30:58
21 A I see it. Can I have a minute to 14:31:26
22 refamiliarize myself with this declaration, please? 14:31:29
23 Q Of course. Go ahead. 14:31:32
24 A Okay. I'm at 24(a). 14:34:56
25 Q Did you have a chance to read 24(a)? 14:35:03

Page 60

Page 61

Page 62

CONFIDENTIAL

1 THE WITNESS: Can you be more specific 14:38:33

2 about the type of information you're referring to? 14:38:34

3 BY MS. NYBORG-BURCH: 14:38:36

4 Q I'm referring to information that could 14:38:41

5 include statistics, counts of the number of Chrome 14:38:43

6 Incognito users who enabled "block all cookies," and 14:38:53

7 used Chrome Incognito mode with that setting 14:39:01

8 enabled. 14:39:04

9 MS. OLSON: Same objections. 14:39:09

10 THE WITNESS: Personally, I do not have -- 14:39:12

11 I have not seen any such information. 14:39:16

12 BY MS. NYBORG-BURCH: 14:39:18

13 Q And are you aware of whether Google 14:39:18

14 collects such information or would have that 14:39:21

15 information? 14:39:23

16 MS. OLSON: Objection. Calls for 14:39:25

17 speculation. 14:39:26

18 THE WITNESS: I'm not aware. 14:39:31

19 BY MS. NYBORG-BURCH: 14:39:33

20 Q And if someone enables "block all cookies" 14:39:35

21 and then goes into a -- starts a Chrome Incognito 14:39:39

22 window, will "block all cookies" remain enabled in 14:39:45

23 Chrome Incognito? 14:39:51

24 A I'm not a Chrome product manager, so I 14:40:06

25 don't know that for certain. 14:40:08

Page 63

CONFIDENTIAL

1 Q How about this one: If someone enabled 14:40:14

2 "block all cookies" and then opens a new window in 14:40:17

3 Chrome the following day, do you know if that 14:40:22

4 setting is still enabled? 14:40:26

5 MS. OLSON: Objection. Lacks foundation. 14:40:29

6 THE WITNESS: Again, not being a product 14:40:36

7 manager on Chrome, I am not familiar with how it 14:40:37

8 behaves under those circumstances. 14:40:43

9 BY MS. NYBORG-BURCH: 14:40:45

10 Q Do you know if there's a way to block only 14:40:46

11 Google Analytics' cookies? 14:40:49

12 MS. OLSON: Objection. Lacks foundation. 14:40:57

13 THE WITNESS: An end user could install the 14:41:09

14 Google Analytics opt-out Chrome extension to prevent 14:41:12

15 cookie-derived information from being uploaded to 14:41:17

16 Google Analytics. 14:41:20

17 BY MS. NYBORG-BURCH: 14:41:24

18 Q And is that the only way to block only 14:41:25

19 Google Analytics' cookies? 14:41:29

20 A Google Analytics' customers, the owners of 14:41:46

21 the website, can also implement their own controls 14:41:50

22 to give users consent for the use of cookies from 14:41:54

23 Google Analytics. 14:41:58

24 Q And so leaving aside customer controls for 14:41:59

25 a user, is installing the Chrome opt-out extension 14:42:02

CONFIDENTIAL

1 the only way to block only Google Analytics cookies? 14:42:10

2 A I can't say that categorically. It's the 14:42:26

3 only way. 14:42:28

4 Q Do you know another way? 14:42:30

5 A There may be other -- similar extensions or 14:42:31

6 plug-ins available in the Chrome store that I 14:42:34

7 haven't searched for myself. 14:42:38

8 Q Okay. And when someone is browsing in 14:42:40

9 Chrome with this "block all cookies" setting turned 14:42:46

10 on, does Google Analytics receive any information 14:42:51

11 from their activities on websites that are Google 14:42:56

12 Analytics' customers who have installed Google 14:42:59

13 Analytics' tags? 14:43:02

14 MS. OLSON: Objection. Calls for 14:43:06

15 speculation. Vague. 14:43:07

16 THE WITNESS: Can you repeat the question, 14:43:26

17 please? 14:43:28

18 BY MS. NYBORG-BURCH: 14:43:28

19 Q Sure. When someone is browsing in Chrome 14:43:29

20 with this "block all cookies" setting turned on, 14:43:30

21 does Google Analytics receive any information from 14:43:34

22 their activities on websites that are Google 14:43:36

23 Analytics customers who have installed Google 14:43:40

24 Analytics tags? 14:43:42

25 MS. OLSON: Same objections. 14:43:46

CONFIDENTIAL

1 THE WITNESS: I think that would depend on 14:43:56

2 a number of factors including whether or not the end 14:43:57

3 user has enabled the Google Analytics opt-out. 14:44:00

4 BY MS. NYBORG-BURCH: 14:44:05

5 Q And if the only setting that the user has 14:44:11

6 enabled is Chrome's "block all cookies" setting, 14:44:16

7 does Google Analytics receive any information from 14:44:21

8 the user's activities on websites that use Google 14:44:24

9 Analytics? 14:44:28

10 MS. OLSON: Objection. Calls for 14:44:29

11 speculation. Vague. 14:44:31

12 THE WITNESS: It would also depend on 14:44:37

13 developer settings and whether developer has 14:44:38

14 installed Google Analytics and enabled it on the 14:44:41

15 given page, whether they've used other consent 14:44:44

16 mechanisms as well. 14:44:50

17 BY MS. NYBORG-BURCH: 14:44:52

18 Q Right. So I understand that the developers 14:44:53

19 can configure the setting a particular way. If 14:44:57

20 we're looking just at the user controls, my question 14:45:02

21 is whether if a user has only enabled the "block all 14:45:06

22 cookies" setting, whether Google Analytics receives 14:45:12

23 any information from the user's activity on websites 14:45:15

24 that use Google Analytics? 14:45:19

25 MS. OLSON: Objection. Vague. Asked and 14:45:24

Page 66

CONFIDENTIAL

1 answered. 14:45:26

2 THE WITNESS: I'm not entirely sure what 14:45:41

3 happens in those circumstances. Cookies will -- 14:45:43

4 certainly will not be uploaded when "block all 14:45:49

5 cookies" is enabled and when Analytics is not 14:45:52

6 disabled by the various mechanisms that I listed. 14:45:55

7 BY MS. NYBORG-BURCH: 14:46:00

8 Q Let's look at paragraph 24(b); do you see 14:46:01

9 that paragraph? 14:46:08

10 A Yes. 14:46:09

11 Q Is it fair to say that in paragraph 24(b) 14:46:10

12 you decide how enabling "block third-party cookies" 14:46:14

13 in Chrome settings affects the data Google receives 14:46:18

14 with Google Analytics? 14:46:22

15 A Yes. As I said in my declaration in 24(b), 14:46:36

16 when this "block third-party cookies" setting is 14:46:40

17 enabled, Google Analytics does not receive data 14:46:44

18 associated with any third-party cookies. 14:46:46

19 Q And if a user has turned on the "block 14:46:53

20 third-party cookies" setting in Chrome, but has not 14:46:57

21 turned on the "block all cookies" setting in Chrome, 14:47:00

22 are there any cookies that Google Analytics can 14:47:07

23 send? I'm sorry. Can set, I should say. 14:47:12

24 A I'm sorry. Could you repeat the question? 14:47:25

25 Q Sure. Let me get it all in one. 14:47:27

Page 67

CONFIDENTIAL

1 break. Does that work? 14:49:22

2 MS. OLSON: Yes. If it works for 14:49:24

3 Mr. Ganem. 14:49:25

4 THE WITNESS: It works for me. 14:49:25

5 BY MS. NYBORG-BURCH: 14:49:26

6 Q Thank you. 14:49:26

7 For the period back to June 1st, 2016, do 14:49:31

8 you have any information regarding the number of 14:49:36

9 Chrome Incognito users who have enabled "block 14:49:39

10 third-party cookies" before it was blocked by 14:49:44

11 default? 14:49:46

12 MS. OLSON: Objection. Vague and 14:49:47

13 ambiguous. Calls for speculation. 14:49:48

14 THE WITNESS: I have personally not seen 14:49:57

15 such data in my time at Google. 14:49:59

16 MS. NYBORG-BURCH: Okay. Thanks. Let's go 14:50:04

17 off the record. 14:50:05

18 THE VIDEOGRAPHER: Off the record. The 14:50:06

19 time is 2:50 p.m. 14:50:07

20 (Off the record.) 14:50:09

21 THE VIDEOGRAPHER: Back on the record. The 15:03:03

22 time is 3:03 p.m. 15:03:04

23 BY MS. NYBORG-BURCH: 15:03:15

24 Q Good afternoon, Mr. Ganem. Can you hear 15:03:15

25 me? 15:03:16

Page 70

CONFIDENTIAL

1 THE WITNESS: I don't know. I, in six 15:05:25
2 years in Google Analytics, haven't ever seen a 15:05:27
3 number like that. 15:05:29
4 BY MS. NYBORG-BURCH: 15:05:32
5 Q Okay. We're going to move on. I'm 15:05:33
6 introducing now what will be marked as Exhibit 4. 15:05:35
7 Will you please let me know when you have Exhibit 4 15:05:40
8 in front of you? 15:05:42
9 A Will do. Okay. It just showed up. 15:05:43
10 (Exhibit 4, Slide deck produced by S. 15:06:21
11 Pothana; GOOG-BRWN-00550613 through 15:06:22
12 00550644, was marked.) 15:06:22
13 BY MS. NYBORG-BURCH: 15:06:22
14 Q And for the record, Exhibit 4 is 15:06:23
15 GOOG-BRWN-00550613. And if you look on the last 15:06:25
16 page there we've included the metadata from Google. 15:06:39
17 And you'll see that the document is produced from 15:06:43
18 the files of Sree Pothana. Because you were not a 15:06:45
19 document custodian in this case, we don't have 15:06:50
20 information regarding whether or not you've seen 15:06:52
21 this before. 15:06:54
22 As you're looking at it, can you let me 15:06:56
23 know if you recall whether you've ever seen this 15:06:58
24 document? 15:07:00
25 A Let me look through it a little bit. 15:07:07

Page 71

CONFIDENTIAL

1 THE VIDEOGRAPHER: Going off the record. 16:36:19

2 The time is 4:36 p.m. 16:36:19

3 (Off the record.) 16:36:21

4 THE VIDEOGRAPHER: Back on the record. The 16:45:29

5 time is 4:45 p.m. 16:45:30

6 MS. OLSON: I have no questions at this 16:45:31

7 time. 16:45:32

8 MS. NYBORG-BURCH: All right. Should we go 16:45:37

9 off the record, then? 16:45:38

10 MS. OLSON: Yes. 16:45:39

11 THE VIDEOGRAPHER: This concludes today's 16:45:41

12 videotaped deposition of Steve Ganem. We are off 16:45:42

13 the record at 4:46 p.m. Thank you. 16:45:46

14 (Proceedings ended at 4:46 p.m.)

15 (Signature reserved.)

16

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REPORTER'S CERTIFICATE

I, VICTORIA A. GUERRERO, California Certified Shorthand Reporter, Registered Merit Reporter, Certified Realtime Reporter, do hereby certify that, pursuant to Federal Rules of Civil Procedure, STEVE GANEM appeared remotely before me at the time and place mentioned in the caption herein; that the witness was, by me, first duly sworn/affirmed under oath and examined upon oral interrogatories propounded by counsel;

that said examination together with the testimony of said witness was taken down by me in stenotype and transcribed through computer-aided transcription; I further certify that I am not a relative or employee of any attorney of the parties, nor financially interested in the action;

and the foregoing transcript, pages 1 through 109, review requested by the witness or a party, constitutes a full, true, and correct record of such testimony adduced and oral proceedings had and of the whole thereof.

WITNESS MY HAND AND DIGITAL SIGNATURE this Monday,
March 28, 2022.



Victoria A. Guerrero, CSR, RMR, CRR

Oregon CSR No. 14-0428 (exp. 6-30-2023)

Washington CCR No. 3293 (exp. 3-15-2023)

California CSR No. 8370 (exp. 3-15-2023)

Hawaii CSR No. 490 (exp. 12-31-2022)

1 ALY OLSON, ESQ.

2 alyolson@quinnemanuel.com

3 MARCH 28, 2022

4 RE: BROWN V. GOOGLE

5 MARCH 23, 2022, STEVE GANEM, JOB NO. 5130916

6 The above-referenced transcript has been
7 completed by Veritext Legal Solutions and
8 review of the transcript is being handled as follows:

9 ___ Per CA State Code (CCP 2025.520 (a)-(e)) - Contact Veritext
10 to schedule a time to review the original transcript at
11 a Veritext office.

12 ___ Per CA State Code (CCP 2025.520 (a)-(e)) - Locked .PDF
13 Transcript - The witness should review the transcript and
14 make any necessary corrections on the errata pages included
15 below, notating the page and line number of the corrections.
16 The witness should then sign and date the errata and penalty
17 of perjury pages and return the completed pages to all
18 appearing counsel within the period of time determined at
19 the deposition or provided by the Code of Civil Procedure.

20 ___ Waiving the CA Code of Civil Procedure per Stipulation of
21 Counsel - Original transcript to be released for signature
22 as determined at the deposition.

23 ___ Signature Waived - Reading & Signature was waived at the
24 time of the deposition.

25
Page 111

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1 _X_ Federal R&S Requested (FRCP 30(e)(1)(B)) - Locked .PDF

2 Transcript - The witness should review the transcript and
3 make any necessary corrections on the errata pages included
4 below, notating the page and line number of the corrections.
5 The witness should then sign and date the errata and penalty
6 of perjury pages and return the completed pages to all
7 appearing counsel within the period of time determined at
8 the deposition or provided by the Federal Rules.

9 __ Federal R&S Not Requested - Reading & Signature was not
10 requested before the completion of the deposition.

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Page 112

CONFIDENTIAL

1 BROWN V. GOOGLE

2 STEVE GANEM (#5130916)

3 E R R A T A S H E E T

4 PAGE_____ LINE_____ CHANGE_____

5 _____

6 REASON_____

7 PAGE_____ LINE_____ CHANGE_____

8 _____

9 REASON_____

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17 _____

18 REASON_____

19 PAGE_____ LINE_____ CHANGE_____

20 _____

21 REASON_____

22 _____

23 _____

24 WITNESS

Date

25

Page 113

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Deposition Errata Sheet
Case: Brown, et al. v. Google LLC
Deponent: Steve Ganem
Date of Deposition: March 23, 2022

I, Steve Ganem, hereby certify that I have read the transcript of my testimony taken under oath in my deposition on the 23rd day of March, 2022; that the transcript is a true, complete record of my testimony and that the answers on the record as given by me are true and correct, with the following exceptions

<u>Pg. and Ln.</u>	<u>Now Reads</u>	<u>Should Read</u>	<u>Reason</u>
Pg: 10 Ln: 21	the	a	Transcription Error
Pg: 11 Ln: 18	customers which	customers, which	Punctuation
Pg: 11 Ln: 19	apps so	apps, so	Punctuation
Pg: 15 Ln: 22	skew	SKU	Transcription Error
Pg: 20 Ln: 3	has configuration	has a configuration	Transcription Error
Pg: 21 Ln: 23	publishes a "list"	"publishes a list"	Punctuation
Pg: 27 Ln: 12	, can	or could	Transcription Error
Pg: 33 Ln: 7	that it would	that would	Transcription Error
Pg: 33 Ln: 15	a	"A	Punctuation Capitalization
Pg: 33 Ln: 16	.	."	Punctuation
Pg: 36 Ln: 20	Visits	Visit	Transcription Error
Pg: 36 Ln: 25	visit	"Visit	Punctuation Capitalization
Pg: 37 Ln: 1	association.	session.	Transcription Error
Pg: 37 Ln: 4	Analytics	Analytics'	Punctuation
Pg: 37 Ln: 6	"session"	'session'	Punctuation
Pg: 37 Ln: 7	.	."	Punctuation
Pg: 43 Ln: 17	Generally	I'm generally	Transcription Error
Pg: 46 Ln: 2	understood	understand	Transcription Error
Pg: 47 Ln: 22	in context.	in this context	Transcription Error

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<u>Pg. and Ln.</u>	<u>Now Reads</u>	<u>Should Read</u>	<u>Reason</u>
Pg: 48 Ln: 6	this data	in the state it	Transcription Error
Pg: 48 Ln: 7	drafted. Google	drafted -- Google	Punctuation
Pg: 52 Ln: 1	prompts	projects	Transcription Error
Pg: 52 Ln: 21	a causation	causation	Transcription Error
Pg: 52 Ln: 23	uplifts. The	uplifts, the	Punctuation
Pg: 53 Ln: 19	spent	spend	Transcription Error
Pg: 55 Ln: 5	our	or	Transcription Error
Pg: 56 Ln: 18	to, maybe, directors.	to a new director	Transcription Error
Pg: 62 Ln: 17	not Incognito	not an Incognito	Transcription Error
Pg: 65 Ln: 2	categorically. It's	categorically it's	Punctuation
Pg: 66 Ln: 13	whether developer	whether the developer	Transcription Error
Pg: 68 Ln: 17	manual	manually	Transcription Error
Pg: 70 Ln: 20	tagging	Tagging	Capitalization
Pg: 72 Ln: 9	is, Create	is "Create	Punctuation
Pg: 72 Ln: 10	.	."	Punctuation
Pg: 73 Ln: 14	by	like	Transcription Error
Pg: 75 Ln: 17	operational	optional	Transcription Error
Pg: 77 Ln: 3	cookies. And	cookies and	Punctuation Capitalization
Pg: 77 Ln: 5	for later	earlier	Transcription Error
Pg: 82 Ln: 14	to the	to--the	Punctuation
Pg: 83 Ln: 6	scripts, JavaScripts	scripts--JavaScripts	Punctuation
Pg: 83 Ln: 8	data's	data is	Transcription Error
Pg: 84 Ln: 23	Will	"...will	Punctuation
Pg: 84 Ln: 23	observed	observe	Transcription Error

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<u>Pg. and Ln.</u>	<u>Now Reads</u>	<u>Should Read</u>	<u>Reason</u>
Pg: 84 Ln: 23	the	their	Transcription Error
Pg: 84 Ln: 24	cookies?	cookies."	Punctuation
Pg: 85 Ln: 9	these are lanes (phonetic)	when the user lands	Transcription Error
Pg: 92 Ln: 2	operationally	optionally	Transcription Error
Pg: 92 Ln: 3	customer, opaque	customer--opaque	Punctuation
Pg: 93 Ln: 24	expectation, we	expectation--we	Punctuation
Pg: 94 Ln: 12	customer's	customers'	Punctuation
Pg: 97 Ln: 19	We	"we	Punctuation
Pg: 97 Ln: 20	joinable,	joinable"	Punctuation
Pg: 98 Ln: 22	impossible. So	impossible so	Punctuation Capitalization
Pg: 100 Ln: 3	be no	be--there is no	Transcription Error
Pg: 100 Ln: 4	. And some	and so	Transcription Error
Pg: 101 Ln: 16	theory; but	theory--but	Punctuation
Pg: 101 Ln: 17	. Could	--could	Punctuation Capitalization
Pg: 102 Ln: 6	is, Okay.	is "Ok."	Punctuation Spelling
Pg: 102 Ln: 10	she	Sree	Transcription Error
Pg: 102 Ln: 10	writes, We	writes, "we	Punctuation
Pg: 102 Ln: 12	example.	example."	Punctuation
Pg: 104 Ln: 1	and	on	Transcription Error

Dated: 3/31/2022By: _____
Steve Ganem